

# Studio Policies

#### **Attendance:**

- Consistent attendance is crucial to dancers progression & ability to attain skills.
- Dancers are only allowed 2 unexcused absences during each 12-week session.
- Disciplinary action will be taken for noncompliance, such as being put on probationary status, placed as an alternate, or removed from elements of choreography.
- Unexcused absences are never allowed the week before performance under any circumstance.
- Noncompliance will result in the dancers being removed from the choreography.
- Parents, PLEASE DO NOT leave children more than 10 minutes before or after class.
- The Dynasty Institute is not responsible for unattended students outside of class times.

## **Tardiness:**

- Students arriving more than 5 minutes late will not be able to take class.
- Being late interrupts those students who are on time.
- The integrity & safety of students are at risk when interrupted

# **Studio Etiquette:**

- Please allow for appropriate restroom use prior to class.
- Students are not permitted to leave the room once class has begun.
- Honor your teacher and fellow students by giving your full attention and cooperation.
- Very young children will be treated sensitively as the need arises.
- Each student must develop attitude of discipline and respect for teachers and fellow students.
- Each instructor will maintain discipline in the studio.
- Disruptive students will be asked to leave and/or have their parents called.
- To maintain smooth transitions between classes, parents must not attempt to address teachers at this time

#### **Dress Code:**

- Bare Feet
- Any Style Black Leotard
- Black Shorts/Black leggings
- Can be purchased at:

Washington Dancewear 43 Yost Place Capital Heights, MD 20743 240-437-7422

# **Student & Parent Rapport:**

- Everyone must practice respect at all times.
- Students & Parents are not to be socializing in a disruptive manner at ANYTIME during their time at The Dynasty Institute.
- Parents will be advised if student is not adjusting well in class over time.
- Preschool children may need a parent's attention from time to time for various reasons including bathroom or behavior issues.
- Please do not leave when very young children are in class without informing the instructor or having another parent responsible during your absence.
- All adults must make every effort to have all children feel safe and cared for in a loving and inspiring learning environment.

#### **Communication with Staff:**

- Parents should never approach a teacher with an issue.
- Any verbal communication at the studio should be held in private.
- Contact <u>lgrant@thedynastyinstitute.com</u> or call 240-547-4358 to discuss problems or concerns with teachers & or students.
- We will not take up class time to discuss problems or concerns.
- Staff will only discuss concerns regarding your dancer.
- Teachers will provide feedback and will make themselves available for appointments to discuss any matters in person, at the parent's request.
- If a concern is emotionally volatile, it is suggested that parents wait 24 hours as a "cooling period" before contact to maintain a safe and respectful environment at all times.
- With regard to notices in reminders, the staff of The Dynasty Institute uses emails to keep parents abreast of upcoming events, rehearsals, schedule changes, and all correspondence.
- It is extremely critical that parents regularly check emails and read them thoroughly.
- NO EMAIL FROM "THE DYNASTY INSTITUTE" SHOULD BE OVERLOOKED!

#### **Parent Roles:**

- The Dynasty Institute is a drama-free Zone!
- We strive to create an amicable learning environment for all dancers, their families, and staff.

- Parents are expected to be supportive, respectful and courteous to all dancers and their families at all times.
- We will not tolerate rudeness, jealousy, resentment, or disrespect to dancers, their families, teachers, or the director.
- You are not permitted to bring negative energy into this institute.
- We assure you that our institute is for fabulous families and children so fabulous attitudes are a necessity.

# **Sickness & Injuries:**

- Only students with a pre-existing sickness & or injury are allowed to observe class.
- The parents must notify management if student is to observe due to illness or injury.
- If a student complains of being ill, or sustains an injury and cannot participate, the instructor will inform the parent right away.

# Food & Beverages:

- NO FOOD, DRINKS, and OR GUM in the studio, waiting room, or restrooms
- Eat before you come

## **Zero Tolerance:**

If you or your child is disrespectful or disruptive to The Dynasty Institute teacher, staff member, parent or other student, whether it's in the studio or at a workshop, you will be asked to leave. We want the parents, teachers, students and staff to be proud of being a part the wonderful family and program we offer here at The Dynasty Institute. We are very proud of everything and everyone it represents.

#### **Tuition:**

All Payments are due before the 12-week sessions begin. Failure to meet the deadline for payments, and lack of reasonable and fair communication (via email or phone) regarding payments will result in your child's loss of services (sitting out of class) and or dismissal from the program. Please note that tuition pays for your child's training, not the right to perform. No refunds are made if dancers do not perform.

# **Refund Policy:**

The program adheres to a no-refund policy. When enrolling please make sure you are ready to commit to our Dance Memberships for the full 12 weeks. No refunds will be given for any tuition, or workshops. No refunds if dancers do not perform.

#### **Inclement Weather:**

In the event of inclement weather, a decision will be made by 9:00 a.m. Sunday regarding the status on classes for that day via email.